

Cyber Workforce Risk Management

Enhancing Operations with Talent Retention and Development

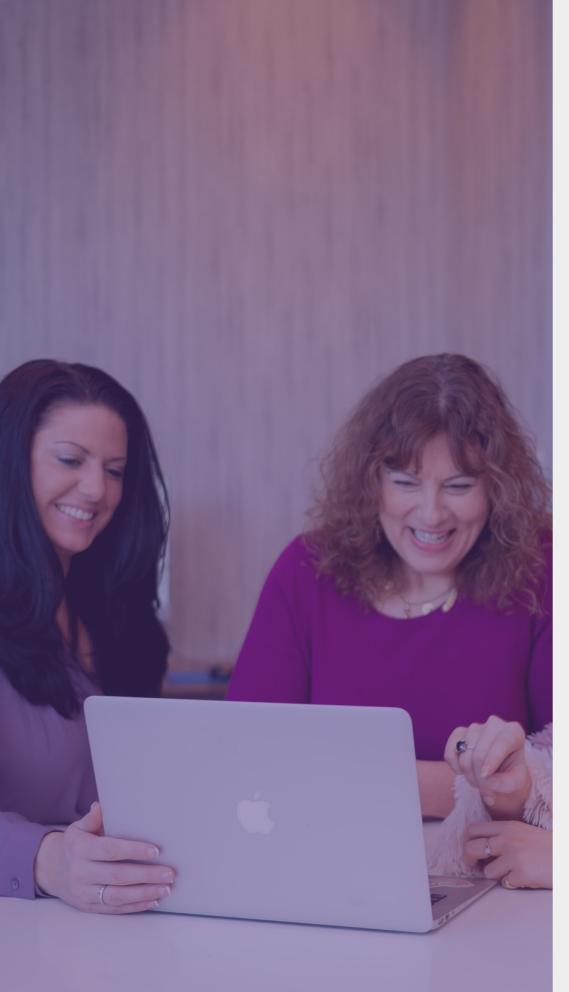


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A cybersecurity budget that doesn't include talent planning, talent development, and talent retention is not a cybersecurity budget that any Security Leader, CEO, or Board can rely on for accurate risk calculations."

Deidre Diamond

Founder & CEO, CyberSN Founder, Secure Diversity



The Problem

Cybersecurity professionals are leaving organizations at a high rate due to **lack of training and development of their careers**. Organizations are struggling with repeatability, automation, risk and or sales projections due to talent turnover.

Cybersecurity is a vast industry. The roles and responsibilities of a cybersecurity professional spans across <u>10 categories</u>; Compliance, Defense, Development, Education, Management, Offense, Planning, Research, Response, and Sales. Resulting today in 45 functional roles. In order to develop and retain these vastly different profiles of cybersecurity professionals, **organizations need a custom solution**.

The Solution

CyberSN's Talent Retention Service is **focused on workforce development and organizational strategy**. CyberSN's job matching taxonomy and platform created in 2017, which aligns to the <u>NICE</u> <u>Framework</u>, has empowered CyberSN to be the leader in understanding all cybersecurity jobs down to the project and task level. CyberSN can accurately advise on an organization's talent strategies across their employees, contractors, consultants, and Managed Security Service Providers.

Our engagement results in **cross-departmental training plans** as well as **organizational charts** that span one to five years and taking into account employee career aspirations, along with business maturity strategies.

Engagement Leadership Team

CyberSN's retention services are a structured and comprehensive process designed to cater to your organization's unique needs. The process is initiated through the intake of information. Our service is facilitated by CyberSN subject matter experts (SMEs) with specialized expertise in cybersecurity operations and talent. There are no self-assessment dependencies.



The Deliverables



VIEW SAMPLE OF A FULL ENGAGEMENT

Custom Job Descriptions based on Current Tasks and Projects

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Compliance and Risk Manager						
CyberSN US: Boston, Massachusetts						
30% C	ybersecurity Advisor 25% Leadership: Compliance And Governance 25% Leadership: Risk Management 20% Awareness And Training					
RESPONSIBILITIES						
30%	 Cybersecurity Advisor Provide Strategic Guidance And Subject Matter Expert (SME) Advisement For Internal Teams And External Clients Compliance And Governance Risk Management Provide Board Of Directors (BOD) Representation BOD Advisor 					
25%	 Leadership: Compliance And Governance Provide Strategic Guidance, Oversight And Leadership For Compliance And Governance Company-wide Compliance And Governance Strategy And Guidance Lead And Oversee Adherence To Compliance And Regulatory Standards Adherence To Compliance And Regulatory Standards Third-party/supply Chain Requirements Oversee And/or Perform Compliance Audits Internal Audits Of Regulatory Standards Internal Audits Of Company Security Policies Manage Third-party And Vendor Compliance Define Reporting And Metrics To The Compliance And Governance 					
25%	 Leadership: Risk Management Provide Strategic Guidance, Oversight And Leadership For Cyber Risk Management Company-wide Cyber Risk Management Strategy And Guidance Develop And Enhance Cyber Risk Management Maturity And Processes Cyber Risk Frameworks Lead And Oversee Cyber Risk Management Initiatives Business Impact Assessment Cyber Risk Framework Maturity And Capability Gap Assessment Vendor And Third-party Risk Management Define Reporting And Metrics To The Cyber Risk Management 					
20%	 Awareness And Training Provide Technical Leadership And Oversight To Security Awareness Activities And Initiatives Develop And Maintain A Security Awareness Program Strategy Conduct Or Facilitate Virtual And In-person Cyber Awareness Activities And Trainings 					
TOOLS & ENVIRONMENT						
NIST						



Workplace Happiness and Career Aspirations Assessment

On a scale of 1-5, 1 being the lowest, and 5 being the highest

How would you rate your job satisfaction based on the **tasks and projects** you perform daily?



How would you rate your job satisfaction based on the **team culture**?



How would you rate your job satisfaction based on the **company culture**?



Job Title Alignment Recommendations



OBSERVATION

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Titles do not align with tasks and projects that individuals are performing. For example, we observed Analyst Level 2 are performing security engineering responsibilities.

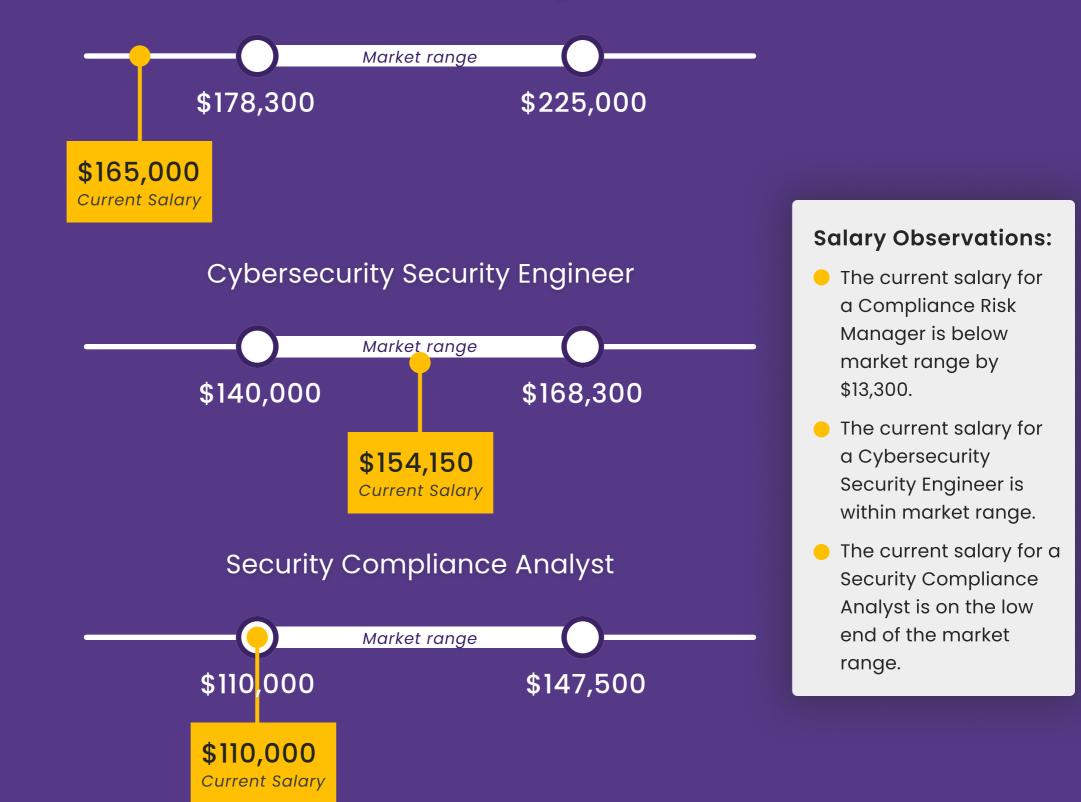
SOLUTIONS

We recommend titles based on the tasks and projects aligning within functional role areas (i.e., Application Security, GRC, Risk & Security Engineer.)

Salary Alignment Recommendations

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Compliance Risk Manager



Custom Career Development Plans

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Team Member	Industrial Conference	Vendor/Specialized Training	Certification
Edward	✓ GRC	_	_
Marty	_	🗸 DFIR	V DFIR
James	✓ Defense	_	✓ Resilience
Grace	_	✓ CASB	✓ Cloud Security
Eva	🗸 Privacy	_	_
Avery	_	🗸 Cloud Visibility	✓ Cloud Security

Cyber Organization pre CyberSN Engagement



Observations:

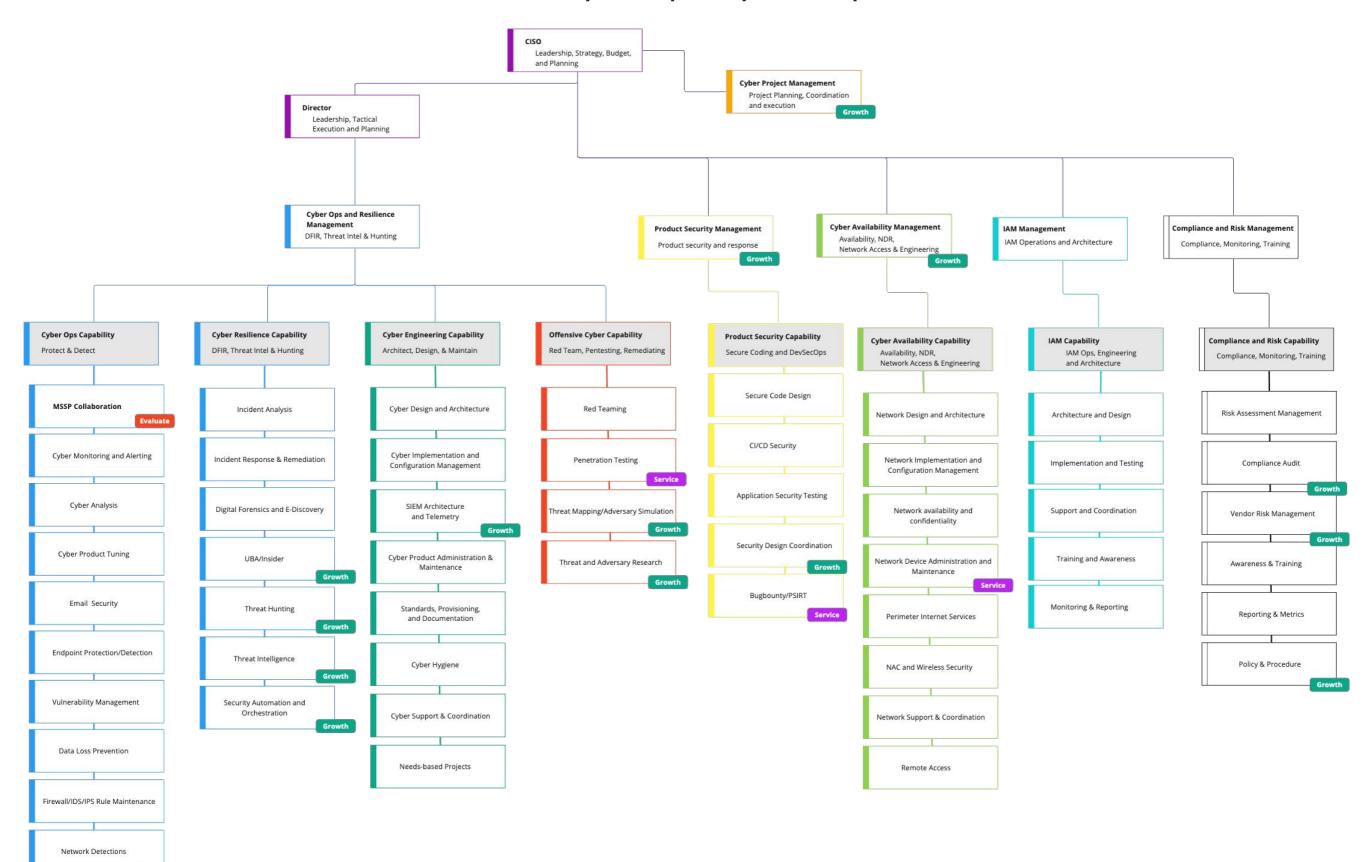
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- Siloed organizational structure, not aligned to strategy and capabilities
- Lacks career
 development pathways
- High burnout risk

Recommended Capabilities Organizational Structure

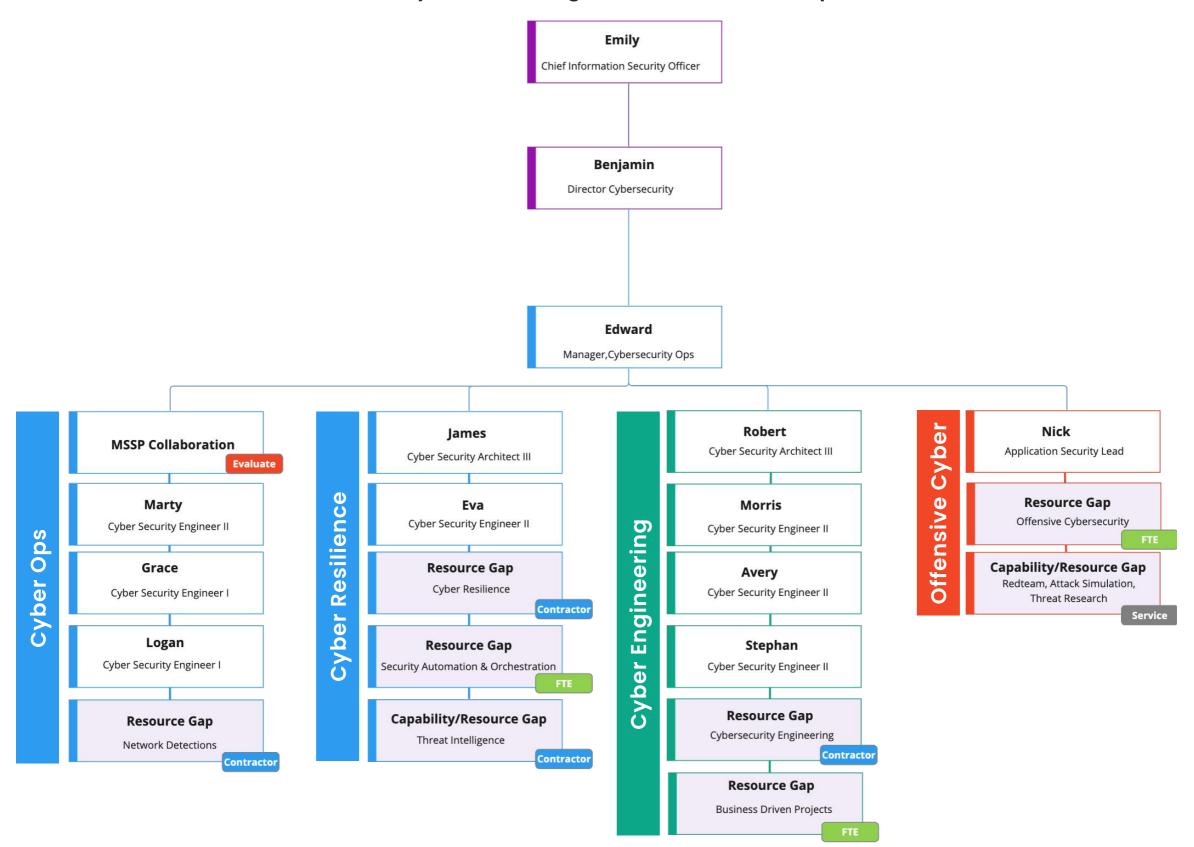
3 Year Cyber Capability Roadmap

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Recommended Functional Organizational Structure

Cyber Team Alignment & Resource Gaps

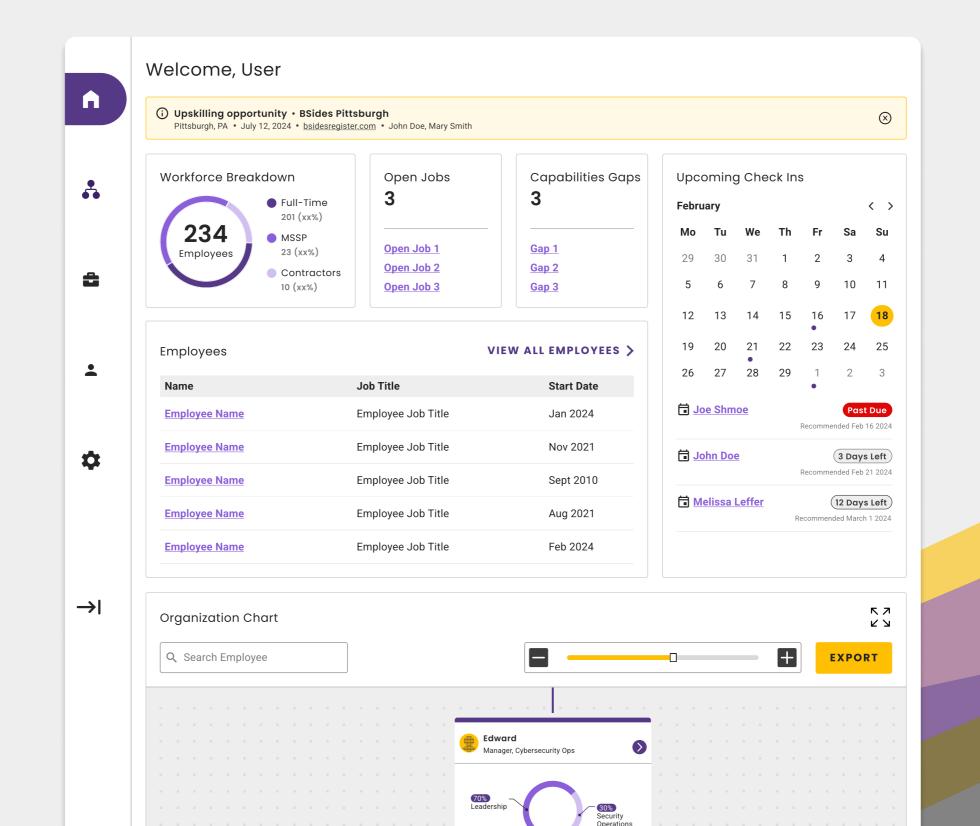


Manage Your Team in the

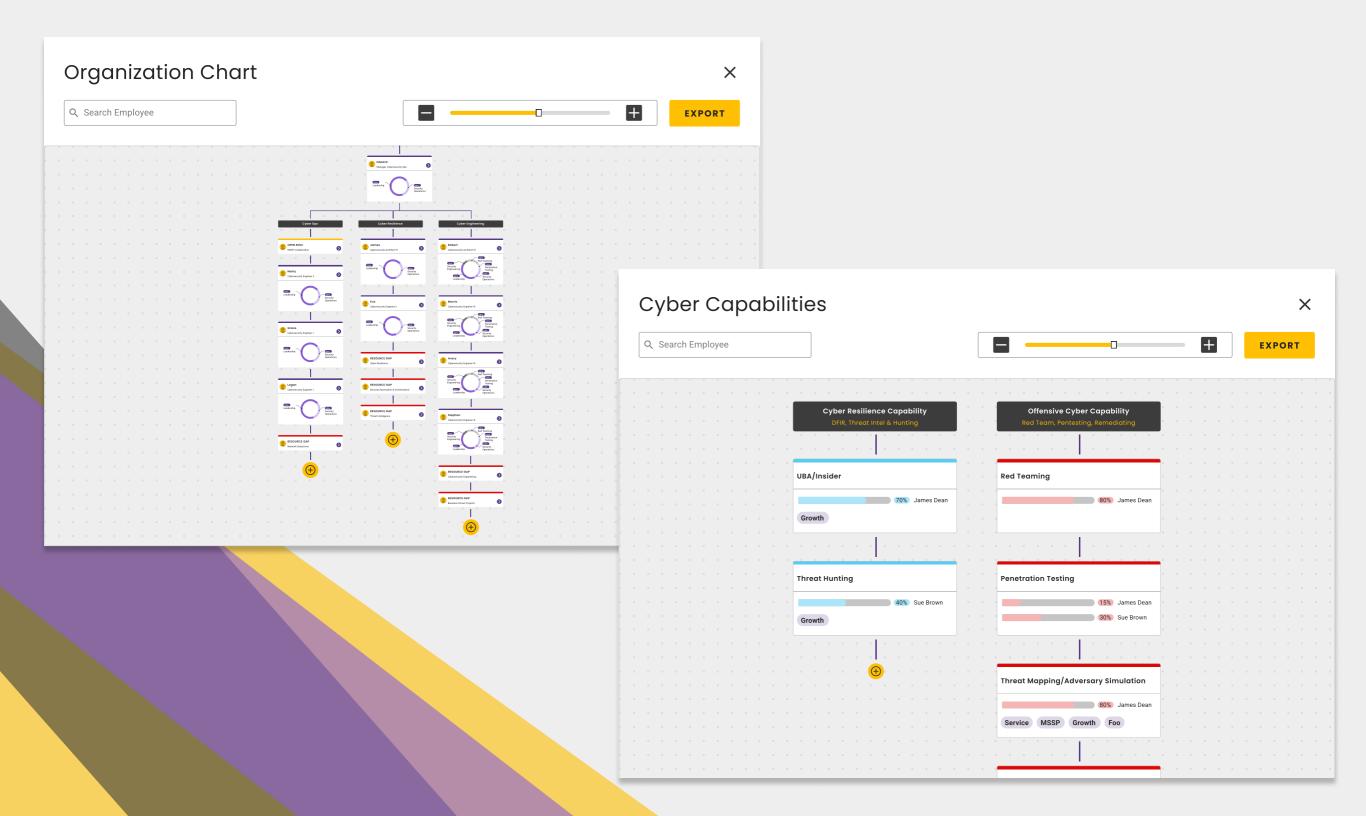
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CyberSN Workforce Intelligence Dashboard

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Manage Your Team in the CyberSN Workforce Intelligence Dashboard (Cont)



Executive Summary

SAMPL

Delivered with a focus on people and operations



High risk observations for talent risk, security operations, and business Solutions for capabilities talent gaps and growth recommendations



Timeline Summary



🧶 Note: This timeframe is for a team of 30-120 FTEs. Timeframe will depend on an organization's size.



Lower your risk profile

Empower, engage, and retain your cybersecurity professionals.

GET IN TOUCH

